

Report of: The South East Area Leader

Report to: Outer East Community Committee (Cross Gates & Whinmoor, Garforth & Swillington, Kippax & Methley, Temple Newsam)

Report author: Pete Mudge (Area Officer, tel: 0113 378 5808)

Date: Tuesday 13 June 2017

For decision

OUTER EAST COMMUNITY COMMITTEE – UPDATE REPORT

Purpose of report

1. To bring to Members' attention an update report on work based on priorities identified by the Community Committee that are not covered elsewhere on this agenda. It also provides opportunities for further questions or to request a more detailed report on a particular issue.

Main issues

Updates by theme: Children and Families – Cllr Helen Hayden

2. The last meeting of the Outer East Children and Families Sub Group was held on Monday 13 February 2017 and the most recent was scheduled to be held on Thursday 1 June. A verbal report will be provided for Members at today's meeting.

Housing

- 2.1 2017/18 Outer South East Housing Advisory Panel Funding is £43k.
- 2.2 Halton Moor Kicks football programme with Leeds United FC foundation – continues to attract a regular attendance of 25+ young people from Halton Moor and Osmondthorpe. The free sessions are held every Friday between 5.30pm & 7.30pm. The funding was also for 5 young people to achieve the young ambassadors programme, but coaches were particularly impressed with 8 young people from the area so agreed to allow all 8 to participate. The project also received £5k Safer Communities funding and a visit by the West Yorkshire Crime Commissioner Mark Burns-Williamson is to take place on Friday 16 June.

Halton Moor Kicks is a flagship scheme and discussions are now underway to replicate this in other parts of the city.

- 2.3 At its June meeting the housing panel is to consider priorities for 2017/18 and update its 'plan on a page' taking into account recent STAR findings and satisfaction results. The panel will also discuss and consider a potential cap on schemes presented.

Updates by theme: Employment, Skills and Welfare – Cllr Pauleen Grahame

3. The Outer East area has 590 people claiming Job Seekers Allowance (JSA) as of March 2017. This is a 28% (230 people) decrease compared to the same period last year. There are 3,070 people claiming Employment Support Allowance (ESA), as of August 2016, which is a 2.54% (80 people) decrease compared to the same period last year.
- 3.1 From April 2016 to March 2017, there have been 955 residents accessing Jobshops, and Employment and Skills programmes, with 215 supported to secure employment and 608 to improve their skills.

The Personal Work Support package (PWSP), requiring unemployed residents in receipt of Council Tax Benefit to attend Jobshops for additional job search support, is working well. Since it commenced in April 2015, 1,799 have attended and 429 (24%) have secured employment. There are currently 51 residents engaging or have completed this programme in the Outer East..

Thorpe Park

- 3.2 At Thorpe Park the developer is the Scarborough Group and the main contractor GMI Construction started on site April 2015.

The mixed use development is ongoing, comprising:

- offices (business park)
- retail and bar / restaurant
- hotel
- leisure facilities
- multi-storey car park
- 300 new homes
- other infrastructure works including roads, car parking.

Key activities: (estimated dates)

- Manston Lane Relief Road – start on site July 2017 (prep works)
- New bridge – start of works June 2017
- Housing development – start on site Spring 2018
- Construction of new A2 building – Autumn 2017

- Retail/leisure - start on site April 2017 with the units open late 2018.

To date, 52 people have accessed jobs created as a result of the Thorpe Park development with 4 from the local target wards, 15 from other Leeds postcodes and 33 non Leeds. Scarborough Group and its contractors and sub-contractors have engaged with over 1,300 young people at the following schools – Temple Moor, John Smeaton Academy, David Young Academy, Leeds East Academy, Leeds City Academy, Roundhay High School, the Co-operative Academy and Parklands Primary school

Victoria Gate

- 3.3 The Victoria Gate Casino in the city centre was part of Victoria Gate, a key development for Leeds. The casino recruited 250 people in jobs, 80% (201) were from Leeds and 21 residents from the Outer East secured employment. There were a number of initiatives to support the recruitment to these new jobs, an assessment centre aimed at NEET young people took place in October; a Pre-Employment Training event was held in December; and information sessions across the city.

Updates by theme: Health, Wellbeing and Adult Social Care – Cllr Keith Wakefield

4. On 26 January, the South and East Health & Wellbeing Forum – which covers all the Outer East wards – was held at The John Charles Centre. It focussed on the topic of mental health and wellbeing. Attendees had the opportunity to share their views and ideas to develop new mental health work streams in area covered by the Leeds South and East Clinical Commissioning Group. (CCG.)

Discussions centred on what is being done well and what could be done better to address mental health priorities in this area. Notes from table discussions are being used to shape new work, linking to the Leeds South and East (LSE) CCG Health Inequalities Fund, which aims to address local priorities in relation to mental health & wellbeing

- 4.1 Based on an extended primary care model, LSE CCG is supporting a “Live Well Leeds” team for people with multiple long term conditions. The model will provide better outcomes for patients, increase satisfaction and reduce costs.

It enables primary care, community care, mental health and adult social care to work closely with specialists from hospitals and third sector organisations to provide a single extended primary care team.

LSE is working collaboratively with Church View, Manston and Ashfield in the Cross Gates area to provide a Live Well team for patients in Cross Gates. There has been a positive response on improving overall health through medicine

reviews, outpatient or diagnostic referrals, improved mobility and help to navigate the healthcare system and financial issues.

The Live Well Leeds team aims to ensure the care model is holistic and not just medical. An example of how clinicians are working differently is through the development of a Live Well Learning Café, which is being developed in partnership with Orchard Croft. The learning café will be an informal setting for people to come together to learn about managing conditions well. The project will run until March 2018 and will reach 600 people in the Cross Gates area.

4.2 Leeds South and East (LSE) CCG – Primary Care updates

- The champion programme helps GP practices encourage patients to complete a bowel cancer screening test. This will continue until 30th September 2017.
- LSE CCG is procuring a cancer and CVD community awareness programme to increase local uptake of screenings and health checks.
- Promotion of “Today’s The Day” continues through provision of local resources such as banners and flyers. New case studies helping pregnant women to quit smoking have also been developed and are being promoted in children’s centres.
- The LSE CCG Quality Improvement Scheme 2017/18 was launched on April 1st. Level 1 and 2 of the scheme support Public Health prevention work and long term condition management: for example COPD screening rates, identifying patients at risk of diabetes and delivery of the NHS health check.

4.3 Leeds Beckett University is evaluating the Connect for Health Service. Initial findings suggest that when local people access the service it has a significant positive affect on overall wellbeing.

South East Debt Forum

4.4 Glasspool Charity Trust: Which provides individuals with grants of up to £750 for household essentials - is keen to consult with organisations in debt related areas outside London. Crisis loans for individuals, grants for bankruptcy/debt relief orders, funding for priority debts and debt on pre-payment meters were all stressed as important by forum members. More details are available at www.glasspool.org.uk.

4.5 LCC Welfare Rights hosted a meeting of the Advice Consortium with Citizens Advice Leeds, Citizens Advice Chapeltown and Better Leeds Communities. The consortium enables the Council to bring together the funding for advice services across the public sector, provide better value and a consistent level of impartial and free advice. The 3 year contract ended in 2017 and has been extended for one year. Group members made a variety of suggestions for the consortium moving forward.

- 4.6 A campaign to combat illegal money lending was launched in Middleton Park Ward on 27th March by the SE Debt Forum and elected members. This ward is a hotspot for illegal money lenders so Debt Forum members leafleted 2,300 properties and delivered a specially created postcard promoting the new Stop Loan Sharks website www.stoploansharks.co.uk which makes it easier to report and find help.

Closure of the Outer East Older Persons sub group

- 4.7 There are 32 partners involved in this sub group which has been running for 17 years. Over the last year or so the sub group has seen a steady decline in engagement from partners, most notably the neighbourhood networks on whom the sub group relies for updates by ward. Representation from key personnel has only happened at six of the last 30 opportunities.
- 4.8 It is thought that reduced budgets across the board have resulted in partners focussing on their main duties, which does not give them freedom to engage with the sub-group.
- 4.9 Whilst it is proposed Members should close of this group, Members are advised that the Outer East Community Committee remains committed to helping older people through the various well-being grants that are either running, recently approved, or to which applicants have recently reapplied (to be considered later in the Delegated Budgets Report). Examples include:
- A £3,000 pot for small sustainable projects targeting older residents whom we have not yet engaged with
 - A £10,000 contribution towards a further year of the Garforth NET social isolation project worker
 - A £10,000 contribution towards a further year of the Garforth NET luncheon club coordinator worker
- 4.10 With support from the Adult Social Care and Health & Well-being Champion, it is proposed that the Outer East Older Person Sub-group be closed, keeping the option to reopen it in the future should an appropriate situation arise.

Updates by theme: Environment and Community Safety – Cllr Mary Harland

5. The Environmental Sub Group met on 2 May 2017. At the meeting the group received updates on OE projects from Highways, Housing, Localities, Parks, Waste Management and Flood Management.
- 5.1 Key discussions included:
- Cleaner Neighbourhood Team (formerly Localities): Charging for bulky waste collection are now underway. An update has been provided below for the June Community Committee meeting.

- Highways: The transfer of gulley cleaning to Highways is progressing as is the Transport plan following last year's wide reaching consultation. In Outer East several roads are currently being surface-dressed to protect them for the future.
- Flood Management: Undertaking work over the next few months at Barley Hill, Glebelands, Westfield and Killingbeck Meadows. The latter will benefit Dunhills and other areas in Outer East.
- Walkabouts: are being undertaken by the LCC Housing team. The team hopes this year more tenants and officers will join in. The first tranche of Kippax and Methley walkabouts is complete and work is underway to identify priorities in Halton Moor.
- Waste Management's emptying of brown bins has now been limited to a maximum of one per household and work is underway to ensure homes use no more than one brown bin.
- Parks confirmed the entrance to Primrose Valley from Halton is being improved.

5.2 The next OE Environmental Sub Group meeting is scheduled for 18.07.2017

Bulky Waste

5.3 In order to book a collection, from 9th May, residents were required to make a £20 contribution towards the cost of providing the service. The actual cost per collection and disposal is far greater.

The change to a chargeable service seems to have gone smoothly. The booking system is working well and there was no spike/backlog to deal with in the first week or two. Customers can now book with no more than a 3 week wait and seem pleased with that.

Although it's early days, it looks like there has been a reduction of around 50% in the number of bulky refuse collection bookings received by the service. This is in line with what we expected and planned for based on the experience of other councils across the country. We have been heavily promoting the use of third sector organisations that offer to collect and re-use items from residents and an element of the income we get will go to support that work.

Customer satisfaction with the service remains very good with only a handful of refunds being required citywide.

The Cleaner Neighbourhoods team will provide statistics to the Committee's Sub group later in the year.

Leeds Anti-Social Behaviour Team

- 5.4 Joint working with the Police and Housing has been ongoing to identify those known to be involved in anti-social motorcycling. Where nominals are identified an injunction is served by the police or LASBT's Offender Manager. In cases where injunctions are served on council tenants, tenancy warnings have also been issued. The issues around anti-social behaviour involving motorbikes/quads is not a priority at present due to low reporting, however this will be closely monitored in readiness for summer.
- 5.5 Work is underway around Sherburn Square in Whinmoor where a number of youths had been reported causing anti-social behaviour (ASB) and gathering to smoke cannabis. A joint initiative with local policing led to five youths being identified and each youth and their parents were interviewed by the ASB case officer and warned that if problems persist action could be taken against them. The parents were very supportive of the approach and reports have dropped since this intervention. The PCSOs who patrol the area have also reported back that the youths had not been seen hanging about the area since.
- 5.6 In Cross Gates and immediate areas there was a spate of burglaries and the Tasking group requested some of the 2016/17 budget allocation be used for additional patrols to resolve this issue. The police have provided the following update on how this funding led to arrests and helped stop crime.
- The project started on 11 March with the arrest of a local man wanted for burglary and other offences. He was caught in possession of a knife.
 - Arrest of a local female cycling on Austhorpe Road who was wanted for recall to prison.
 - High visibility patrols addressing nuisance youths / ASB - Stanks Lane North and Austhorpe Road – five stop checks of youths suspected of being involved and intelligence submitted – also one arrest for male wanted for breach of bail from a previous domestic related incident.
 - Stop checks of known local youths loitering around ginnels Grafton Villas Leeds 15 – intelligence reports submitted by PCSOs.
 - High visibility patrols supporting local elderly resident on Hebden Walk having reported ASB to Cllr Grahame.
 - Stop checks in total around the car park of the Crossgates Shopping Centre near to the pizza shop – a location that has previously experienced youths congregating – again this led to intelligence reports being submitted with youths' names and addresses.
 - Officers patrolled Hebden Walk and conducted an attrition visit on the problem address in order to support an elderly resident on that street.
 - High visibility patrols on the Whinmoor Way area around the Co-op store where youths often hang around –information was obtained.
 - Mill Green area had a problem with youths riding mopeds in an ASB manner – one youth was detained and dealt with by PCSOs – the youth was local to Mill Greens.

- PCSOs on an additional patrol in Cross Gates responded to two calls, one concerned suspected breaking into a car in the Crossgates Shopping Centre and the other, affecting the same male, concerned breaking into Paws For Thought pet shop. This resulted in a chase leading to an arrest for burglary and another for vehicle interference. The suspect was from the Halton Moor area.

Community Engagement

2017-18 Forums

6. Due to reductions in senior staff and the need for attendees to take time off during the day as compensation, Cleaner Neighbourhoods has confirmed it is unable to routinely attend out-of-hours meetings including forums. As an alternative to attending they will provide a written update but if there is a specific controversial issue that needs their input, with a little notice they will endeavour to attend.

- 6.1 The draft dates for the 2017-18 forums are:

Forum	Q1	Q2	Q3	Q4
Cross Gates	28.06.17	11.10.17	13.12.17	21.03.18
Swarcliffe	10.07.17	16.10.17	08.01.18	16.04.18
Whinmoor	04.07.17	12.10.17	12.12.17	22.03.18
Kippax & Methley	11/10 or 15/10			14.03.18
Halton Moor	11.07.17	03.10.17	16.01.18	17.04.18
Temple Newsam	27.07.17	19.10.17	25.01.18	26.04.18
Garforth & Swillington	19.07.17	18.10.17	17.01.18	18.04.18

The Great Get Together: 16 - 18 June 2017

7. Celebrations will be based around communities and neighbours coming together to share food and conversation over the weekend of 16-18 June, which marks the anniversary of Jo Cox's murder. The events will prompt a moment of national reflection and celebrate what binds us together.

Outer East Community Committee Newsletter

- 8 The Communities Team produces a newsletter highlighting key aspects of activities after each Community Committee meeting. The team circulates the newsletter to contacts via social media and community hubs such as libraries. The latest newsletter is attached as **Appendix 2**.

Social media

- 9 Highlights of the Outer East Community Committee Facebook activity from 7 March 2017 - 30 May 2017 is included in **Appendix 3**. It gives details of the top

three most popular posts ('post clicks' to expand the text + 'reactions, comments or shares') during this period.

9.1 Two things to note:

- 'Reach' is the number of people the post was delivered to
- 'Engagement' is number of reactions, comments or shares. Engagement is a better marker for seeing if people are interested in the posts because they need to interact with it. Eg a post might reach 1,000 people but if they all scroll past and don't read/expand it, the engagement is 0.

9.2 Whilst still leading the way, the page has gained a further 90 new page 'likes' in the last 12 weeks and currently has 1,732 followers, which is 220% more than the next most popular Community Committee page.

9.3 The Committee is encouraged to Like and Share relevant information from the page and promote the page when possible. The quick search is: @LccOuterEast

Community Centres

10 A limit has been introduced on the value of discounted lettings which can be approved by each Community Committee in 2017/18. (75% of the value of free lettings approved in 2015/16 in each Community Committee area) All hirers will pay a minimum of 25% of the published community rate.

Arrangements are in place for community centre costs incurred by LCC services and services commissioned by LCC. Internal budget adjustments will be made to account for usage by Youth Services and Neighbourhood Networks which will allow for accommodation costs to be accounted for, but will not add financial pressures to these services.

Local democracy lettings such as councillor or MP surgeries and Community Committee meetings, along with community centre user group meetings, will remain free of charge. Statutory, private and commissioned organisations will not be able to benefit from any reductions.

All community centre users with current free lettings have been contacted and issued with new hire agreements running from 5th June.

There needs to be at least two weeks' notice before the start of any letting to ensure appropriate approvals can be received and hire agreements signed. If hire agreements aren't signed the council's public liability insurance is void.

10.1 The value of free lets during the last three months were:

Community Centre	Organisation	Ward	Start date	End date	Value
Fieldhead CC	Fieldhead Carr Primary	Cross Gates & Whinmoor	11.03.16	08.08.16	£126.00
Allerton Bywater Y&A Centre	LCC Youth Service	Kippax & Methley	14.04.16	14.04.16	£71.50
Fieldhead CC	LCC Youth Service	Cross Gates & Whinmoor	13.04.04	13.04.16	£33.00
Swarcliffe CC	Seacroft Manston Cluster	Cross Gates & Whinmoor	17,19,25 May - 06,13,17,22 June	17,19,25 May - 06,13,17,22 June	£85.00
Swarcliffe CC	Seacroft Manston Cluster	Cross Gates & Whinmoor	26 May, 7 & 9 June	26 May, 7 & 9 June	£90.00
Allerton Bywater Y&A Centre	Leeds Youth Service	Kippax & Methley	01.09.16	31.08.17	£2,304
Allerton Bywater MW hall	Allerton Bywater FC	Kippax & Methley	05.10.16	31.05.17	£450.00
Micklefield Y&A Centre	Leeds Youth Service	Kippax & Methley	04.08.16	04.08.16	£42.00
Methley Village Centre	Leeds Youth Service	Kippax & Methley	16.08.16	16.08.16	£42.00
Micklefield Y&A Centre	Micklefield TRA	Kippax & Methley	31.10.16	31.10.16	£40.00
Methley Village Centre	MV Lights switch on	Kippax & Methley	02.12.16	02.12.16	£35.00
Allerton Bywater MW hall	St. Marys Scout Group	Kippax & Methley	22.11.16	28.03.17	£940.50
Swarcliffe CC	All Children Play Leeds	Cross Gates & Whinmoor	10.01.17	13.04.17	£1,047.00
Swarcliffe CC	All Children Play Leeds	Cross Gates & Whinmoor	03.04.17	07.04.17	£671.50
Total					£5,937.50
Since 2015					£68,909

Recommendations

11 Members are asked to note the content of the report and make comment as appropriate.

11.1 The Committee is asked to approve closure of the Older Persons' Sub Group for the reasons detailed at section 4.7 of this report.

Background documents

12 There are no background documents associated with this paper.